



Northern Illinois
University

Department of Public Administration
and Center for Governmental Studies

2018-2019 Illinois Township Management Academy

The Illinois Township Management Academy offers an opportunity for township professional staff in Illinois to participate in four professional management workshops. Workshops originally were held Oct. 12 and Oct. 19. **One of the sessions is being rescheduled** due to unforeseen circumstances. See details below:

RESCHEDULING for late January or early February 2019 – Watch for registration details:

Responding to Vulnerable Populations in Your Community

Presented by Dr. Adrienne Holloway, Chief Innovation Officer, City of Aurora

Local government is the level of government that is closest to its constituents and most responsible for providing direct services to individuals and groups. Township governments are no exception, with general assistance, elder care services, passport services, mental health services, and road services among examples provided by townships in the greater Chicago area. One key challenge for local governments is how to identify and be responsive to the needs of vulnerable populations in their communities. This session draws upon the expertise of the recently created innovation office in Illinois' second largest municipality, the City of Aurora. Aurora's diversity across almost every traditional demographic category provides challenges for targeting service delivery to especially vulnerable populations in the community. Insights will be provided regarding identifying vulnerable populations, structuring an innovation team for your local government; leveraging the existing resources in your local government, as well as overlapping governments and community organizations; prioritizing interventions; and measuring the success of targeting services to vulnerable populations.

Participants who enroll in all open workshops will receive a *Certificate of Completion* and will receive a discounted rate. Participants will also have the opportunity to earn CEU credits. Materials will be provided in class or emailed prior to the workshop date. Continental breakfast, buffet lunch when attending all open workshops, and afternoon snacks will be provided.

The workshops take place at NIU's Naperville Campus, 1120 E. Diehl Rd, Naperville, IL 60563. Directions can be found at <http://www.niu.edu/visit/maps/regional/index.shtml>. For information about the Academy, call 815-753-6146 or e-mail mpeddle@niu.edu. For registration information, call 815-753-7574 or e-mail jbollie@niu.edu.

Registration Form

Name	Title
Organization	
Address	
City	State
	Zip
Work Phone	Home Phone
	Email

Responding to Vulnerable Populations in Your Community \$89 _____
DATE TO BE DETERMINED – late January/early February 2019

Your Total _____

Payment Information				
Payment Method <small>(check one)</small>				
Check	MC	Visa	Discover	Am Exp
Card Number			Exp. Date	
Name*		Cardholder's Signature		
Address				
City		State		Zip
<p>Charge will appear as "NIU Outreach, DeKalb, IL"</p> <p><i>*Due to PCI (payment card industry) compliance requirements, for credit card transactions, the cardholder's name and billing address must appear exactly the way it is listed on their credit card statement.</i></p> <p>Fax Your Registration (credit card only) to: 815.753.6900</p> <p>Make check payable to NIU and mail along with this registration form to: Outreach Services, Registration Office Northern Illinois University, DeKalb, IL 60115</p>				